

VIDEO

August 2, 2021

ICI Webinar: Achieving Operations Excellence: The Power of Transformation Archive Recording

Achieving Operations Excellence: The Power of Transformation

ICI Chief Industry Operations Officer Marty Burns and Nancy Wiser, global head of operations at Wells Fargo Asset Management, enjoyed an insightful conversation about achieving operations excellence and efficiencies. Topics included:

- Responding to COVID-19 pandemic workplace challenges
- Core competencies, competitive advantages, and what lies ahead
- Digitization, data lakes, and dashboards
- Managing customization and bespoke models
- Providing a consistent service experience across multiple pooled product types, separate accounts, UCITS, and more
- The evolution of fund board interest in operations and technology

Copyright © by the Investment Company Institute. All rights reserved. Information may be abridged and therefore incomplete. Communications from the Institute do not constitute, and should not be considered a substitute for, legal advice.