

MEMO# 1902

May 8, 1990

TIAA-CREF PRACTICES REGARDING TRANSFER ATTEMPTS

May 8, 1990 TO: PENSION COMMITTEE NO. 11-90 RE: TIAA-CREF PRACTICES REGARDING
TRANSFER ATTEMPTS _____ The ad hoc
subcommittee on TIAA-CREF transfers decided yesterday to prepare a request to CREF that
it change its procedures regarding outgoing transfers of funds. The request will be
supported by a legal memorandum clearly outlining current CREF procedure inconsistency
with pension law and the SEC Settlement Agreement. The Institute believes its request will
be most effective if the educational organizations who represent CREF's customer base and
the parties to the SEC Settlement Agreement join the Institute's request. In order to gather
the support of the educational organizations, we would like to present them with examples
of CREF practices that are adversely affecting their members. For instance, we understand
that TIAA-CREF has sent letters to members and others demanding they cease
communications with any CREF customers under authority of the SEC settlement
agreement. If you or your affiliates have received any correspondence from TIAA-CREF
directly or from your customers which reflects CREF intransigence or bad faith, please send
them to the undersigned (FAX 202-659-1519) as soon as possible . We will keep you
informed of further developments. W. Richard Mason Assistant General Counsel WRM:bmb

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