

MEMO# 2336

November 19, 1990

SECOND REQUEST FOR COMPLETION OF VOICE-INITIATED TRANSACTION PROCEDURES QUESTIONNAIRE

November 19, 1990 TO: OPERATIONS COMMITTEE NO. 25-90 TRANSFER AGENT ADVISORY
COMMITTEE NO. 45-90 RE: SECOND REQUEST FOR COMPLETION OF VOICE-INITIATED
TRANSACTION PROCEDURES QUESTIONNAIRE

On October 18, 1990, the attached survey was sent to each of you for completion. If you have not completed this survey, please take a few minutes now to do so. In the event you have already completed the survey, please disregard this reminder. It is important that we have your completed survey no later than December 14, 1990, in order for it to be included in our final results. Thank you for your assistance in this effort. Donald E. O'Connor Vice President - Operations
Attachment

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