

MEMO# 33273

March 19, 2021

New Fraud Prevention Resources Available on ICI's Website

[33273]

March 19, 2021 TO: AML Compliance Working Group Chief Compliance Officer Committee Operations Committee Transfer Agent Advisory Committee SUBJECTS: Anti-Money Laundering Compliance Operations

Transfer Agency RE: New Fraud Prevention Resources Available on ICI's Website

We are pleased to introduce ICI's new Fraud Prevention Resource Center available to members on ICI's website. The resource center is designed to highlight the efforts of and the fraud prevention tools developed by ICI's Fraud Prevention Working Group, which launched in 2018. Within the resource center, you can find critical information regarding fraud prevention practices, key red flags, and trends member fund complex are experiencing, along with a list of helpful outside resources.

The resource center is available <u>here</u>. Note: you must be logged into ICI's website with your assigned username and password in order to access the new resource center. The resource center is only available to ICI members and not the general public.

Additionally, we have created a simple video to highlight key steps shareholders (or anyone) can take to protect their accounts from being the subject of an account takeover. We encourage you to include this video in any fraud prevention education tools or webpages you create for your shareholder base.

The video is available here.

Please contact Joanne Kane (<u>joanne.kane@ici.org</u>) with any questions or feedback related to the new fraud prevention resources.

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